

Πως επιτυγχάνεται η ασφάλεια πληροφοριακών συστημάτων

«2+ χρόνια GDPR: διδάγματα, συμβουλές και προκλήσεις»

ΣΕΒ – 17 Φεβρουαρίου 2021

Στοιχεία 2020



Διαθέτει πολυκαναλικό μοντέλο
Διανομής (agency and direct channel)

Πάνω από
1.000.000

Πελάτες



Εργαζόμενοι

1.173

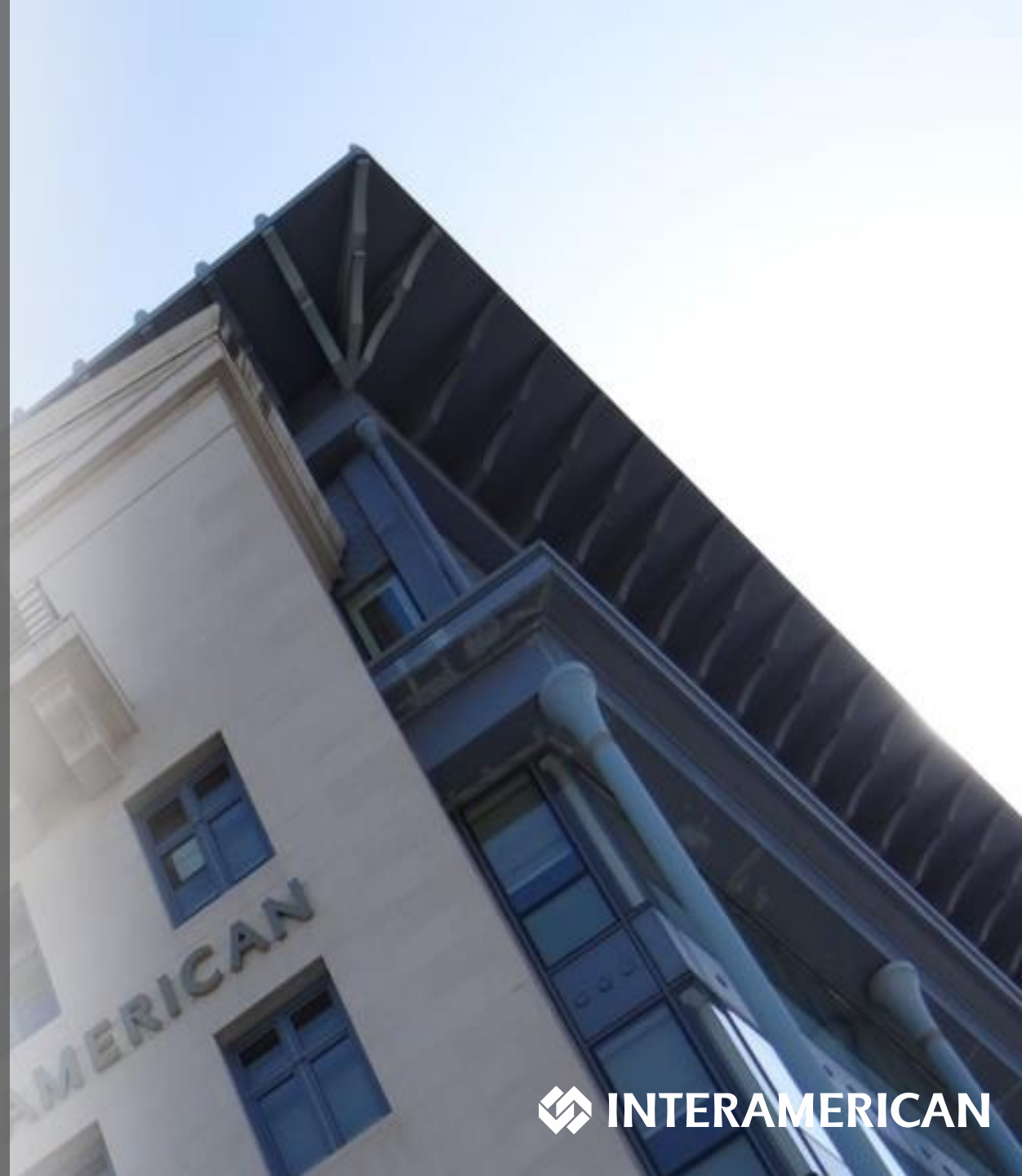
Ιδιόκτητες Υποδομές &
Υπηρεσίες

Υγεία

- Athinaiki MEDICLINIC,
2 MEDIfirst Πολυιατρεία

Αυτοκίνητο

- Οδική Βοήθεια, CAR POINT,
Repair Centres

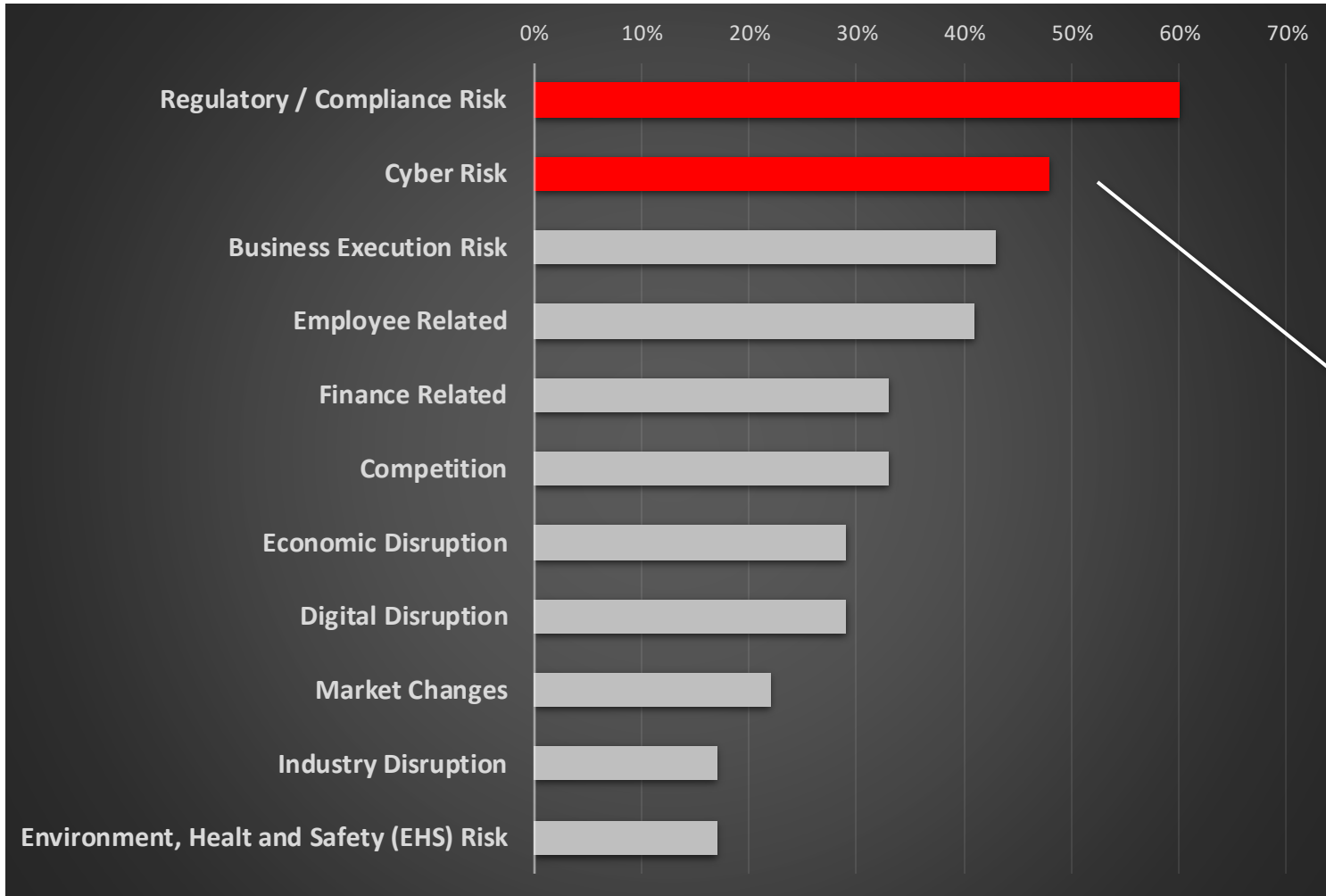


Connect the dots

- ▶ Understand the internal environment
- ▶ Understand the external factors
- ▶ Identify risks
- ▶ Assess risks and prepare treatment plans
- ▶ Implement plans and follow-up progress with monitoring and reporting

	Objectives	Strategy	Business Plan	Product portfolio
Risks	○	○	○	○
Regulatory and Legal Framework	○	○	○	○
People	○	○	○	○
Partners & Suppliers	○	○	○	○
Competition	○	○	○	○
Technology	○	○	○	○
Metrics and monitoring	○	○	○	○

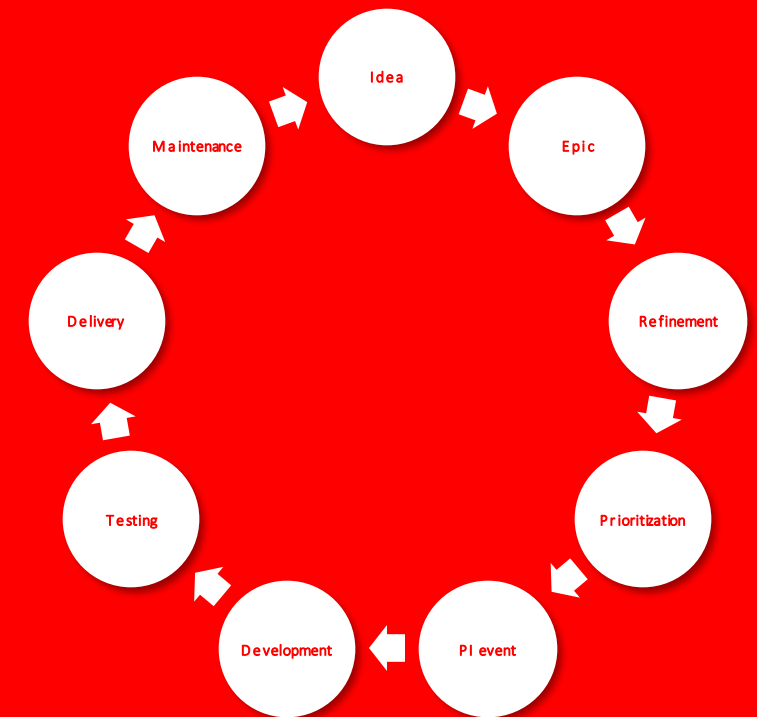
**Know your
environment**



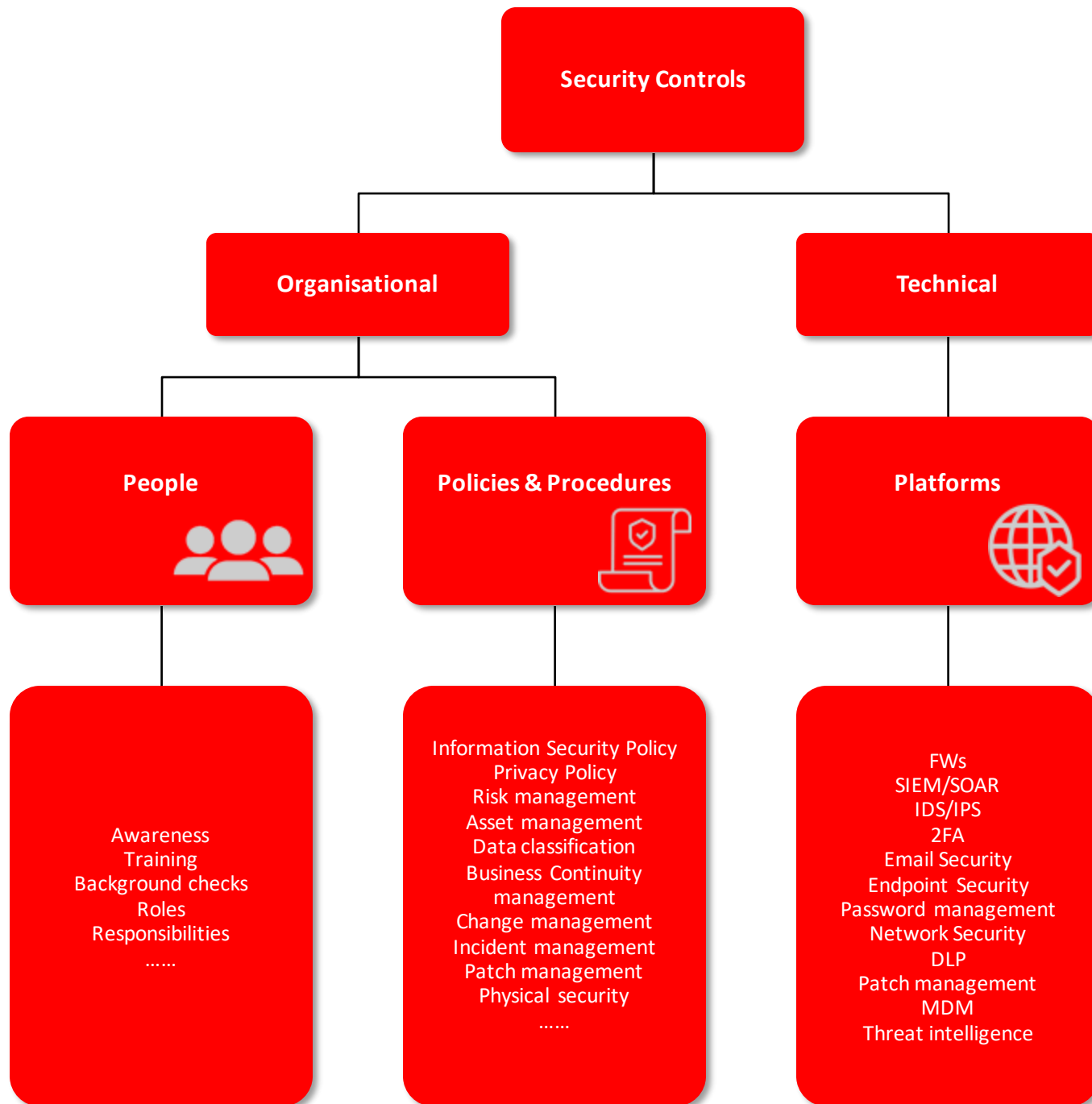
Top sources of Risk to the Enterprise



Security & Privacy Program Development



- ▶ **Security & Privacy objectives** to support business goals
- ▶ Enabling **frameworks** and **standards** (e.g. ISO 27001, ISO 22301, ISO 27701)
- ▶ **Architecture** definition and roadmap
- ▶ Assets **classification**
- ▶ **Technical and Organisational measures** selection
4Ps principle = People, Policies, Procedures & Platforms to control risks.
- ▶ Define **Metrics** to monitor progress
- ▶ Embed Security & Privacy in **Products and Services lifecycle**



Security Controls

Planning

- Procedures and Response Plans - e.g. Business Continuity, Disaster Recovery, Computer Security, etc.
- Teams – e.g. CSIRT, Crisis Management, Pandemic Task Force, etc.
- Training & Testing (simulation, tabletop, checklists, parallel testing, full interruption testing)
- Metrics and Reporting

Detection & Analysis

Incident detection & verification → Prioritisation → Impact analysis → Notification (internal / external)

Containment, Eradication and Recovery

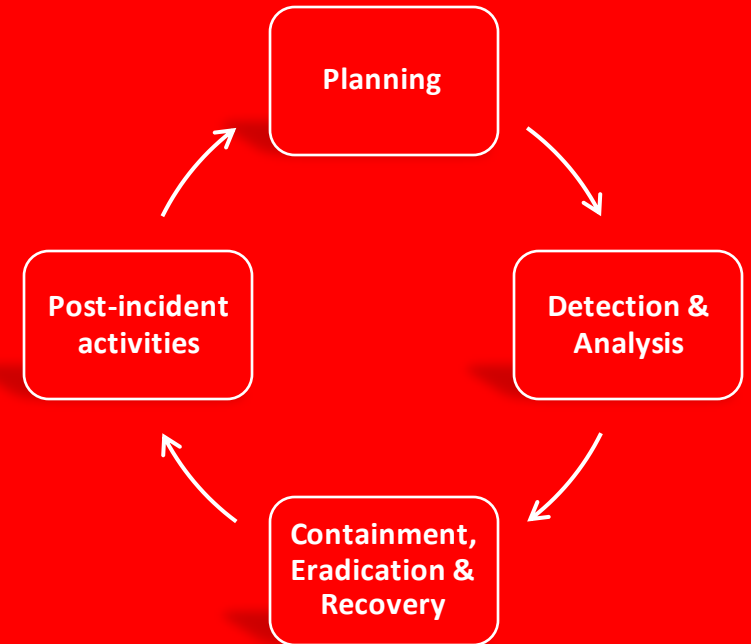
Containment strategy → Evidence gathering → Attack source identification → Eradication → Recovery → Continuity and disaster plans execution

Post-incident activities


Lessons learnt → Incident reporting → Evidence retention → Legal actions → Information sharing



Incident Management



Top breach impact affecting factors

- 
- | | |
|-------------------------------|--------------------------|
| - Incident Response Test | - Complex systems |
| - Business Continuity | - Cloud misconfiguration |
| - AI capabilities in security | - Skills shortage |
| - Red / Purple Team testing | - Compliance failure |
| - Awareness | - Partner breach |

Σας ευχαριστούμε

