

A modern office interior with a high ceiling, large windows, and several yellow armchairs arranged in a circle. The text "Empowering employees through a Digital Workplace" is overlaid in white.





























Empowering employees through a Digital Workplace










Generational Preferences at Work

2025 – Millennials > 75% of your workforce Collaboration, mobility and innovation are key

	Baby Boomer (1946-1964)	Generation X (1965-1979)	Millennial (1980-1997)	Generation Z (1998-2020)
In Person Meeting				
Virtual Online Meeting (No Video)				
Virtual Online Meeting (Video)				
Email				
Team Workspaces				
Enterprise Social Networking				
Persistent Chat				

 Always prefer  Mostly prefer  Somewhat prefer  Occasionally prefer  Do not prefer

SEV presentation (3 Participants)

3 Participants

Stop Sharing

Karaferis, Vassilis

Lanara, Filio

Chrysa Mataragka

1:17 μμ
12/6/2018

Search or type a command

Mytilineos SA

SEV Presentation > General

This team has guests

Conversations Files Wiki

Lanara, Filio 6/14 10:20 AM

3 ΤΟΜΕΙΣ ΕΠΙΣΤΗΜΟΝΙΚΗΣ ΔΡΑΣΤΗΡΙΟΤΗΤΑΣ

25 ΒΟΥΛΕΥΟΜΕΝΕΣ ΣΥΝΑΓΕΣ ΚΑΙ ΣΥΝΑΓΕΣ ΑΝΕΡΓΩΝ ΚΑΙ ΑΝΕΡΓΩΝ ΕΠΙΧΕΙΡΗΣΕΩΝ

2.956 ΕΡΕΥΝΗΤΕΣ (ΒΑΣΙΚΗ ΕΡΕΥΝΑ)

5.873 ΠΡΟΦΗΤΕΥΜΕΝΕΣ ΣΥΝΑΓΕΣ (ΣΥΝΑΓΕΣ & ΣΥΝΑΓΕΣ)

31 ΧΩΡΕΙ ΔΡΑΣΤΗΡΙΟΤΗΤΗΣ

€1.526 εκ. ΚΥΚΛΟΣ ΕΡΓΑΣΙΑΣ

€1.038 εκ. ΚΟΝΟΜΗΤΙΚΟ ΠΡΟΫΚΤΟ

Karaferis, Vassilis Yesterday 12:03 AM

Chrysa Mataragka (Guest) Tell me your opinion please...

Mytilineos - Microsoft.pptx

2 replies from you

Karaferis, Vassilis 8:35 AM

No changes required

Please send the final docs - to practice

Start a new conversation. Type @ to mention someone.

Presentation flow - OneNote 2016

File Home Insert Draw History Review View

SEV Notes

Presentation flow

Τετάρτη, 6 Ιουνίου 2018 6:09 μμ

Τίτλος παρουσίασης:
Empowering Greek employees through a Digital Workplace

Structure:

Section	Comments	Name	Supporting material
Εισαγωγή	- Τι είναι το Modern Workplace για τη Microsoft - Πως δουλεύουν οι νέοι (fax, email, chat) - (MS Teams - chat based - most of us are familiar) - Δεν υπάρχει δυσκολία στη χρήση αλλά στο adoption - World-wide Modern Workplace case 1 - Accenture	Χρύσα	
Εισαγωγή Μυτιληναίου	Ερώτηση: - Πριν ξεκινήσουμε τη συνεργασία μας γνώριζα βασικά στοιχεία για την εταιρεία Μυτιληναίος, κατά τη διάρκεια όμως τις συνεργασίας μας εντυπωσιάστηκα από το εύρος των δραστηριοτήτων σας όσο και από τη διεθνή παρουσία σας. Θα μπορούσες να μας πεις λίγα λόγια για αυτά?	Χρύσα Φιλιώ	Από εταιρική παρουσίαση

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General

New Upload Get link Add cloud storage Open in SharePoint

Type	Name	Modified	Modified by
PPTX	SEV - Mytilineos_Microsoft_Digital Workplace V 1...	6/15/18	Chrysa Mataragka
JPG	Report.JPG	6/14/18	Karaferis, Vassilis
JPG	PROEDROS_SYNEDRIO_2.jpg	6/14/18	Lanara, Filio
JPG	Map.JPG	6/14/18	Karaferis, Vassilis
PPTX	MYTILINEOS-PRESENTATION GR.PPTX	6/13/18	Lanara, Filio
JPG	E-learning Screen2.JPG	6/13/18	Karaferis, Vassilis
JPG	E-learning Screen.JPG	6/12/18	Karaferis, Vassilis
JPG	Wireframe_final.jpg	6/12/18	Lanara, Filio

A changing modern workplace

Diverse and global

5 generations together in the workforce

Mobile and distributed

72% of workers will be working remotely by 2020

Team-based and collaborative

80% of employee time is spent collaborating

Culture & Digital

69% of executives see culture as critically important

86% of CEOs consider Digital their #1 Priority



A legacy workplace has real costs



Agility

Takes longer to make and execute decisions



Innovation

Discoveries aren't leveraged in other areas



In a Digital Workplace...

One size doesn't fit all



Digital Workplace Transformation =



Enabling
Technologies



People



New Ways of
working



Physical
Transformation

Digital transformation defined

"Digital transformation is the process of shifting your organization *from a legacy approach to new ways of working and thinking* using digital, social, mobile and emerging technologies.

It involves a change in leadership, different thinking, the encouragement of innovation and, new business models incorporating digitization of assets and an increased use of technology *to improve the experience of your organization's employees, customers, suppliers, partners and stakeholders."*

AGILE ELEPHANT

CLIENTS DO NOT COME FIRST.
EMPLOYEES COME FIRST.

IF YOU TAKE CARE OF YOUR **EMPLOYEES**,
THEY WILL TAKE CARE OF THE **CLIENTS**.

-SIR RICHARD BRANSON



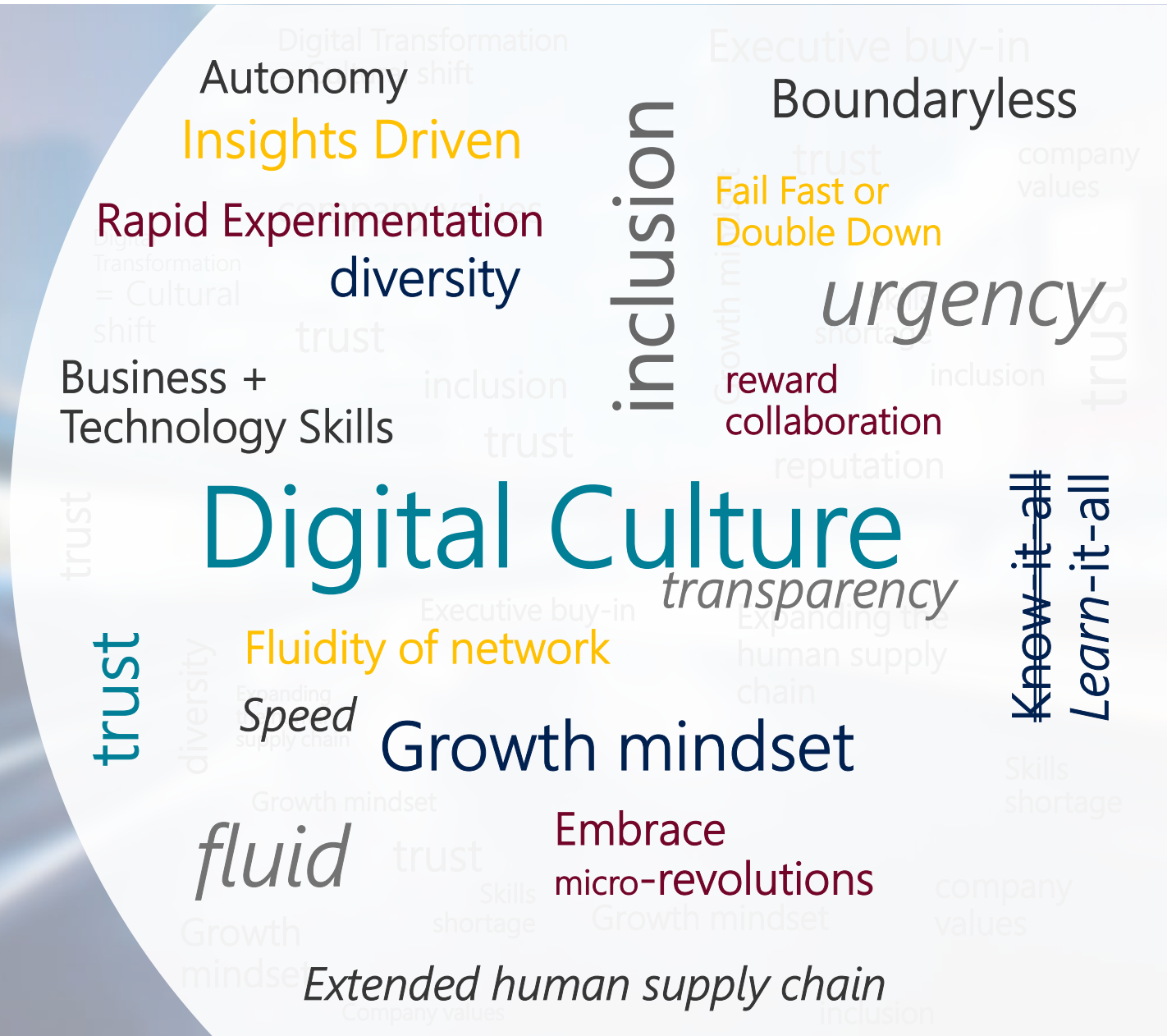
ENGLISH BUSINESS MAGNATE, INVESTOR, AND PHILANTHROPIST.

Digital Transformation = technology Cultural Shift



I have come to understand that my primary job is to curate our culture so that one hundred thousand inspired minds—Microsoft's employees—can better shape our future.

Satya Nadella



Digital Workplace transformation @ Mytilineos





Company Overview

3 ΤΟΜΕΙΣ ΕΠΙΧΕΙΡΗΜΑΤΙΚΗΣ ΔΡΑΣΤΗΡΙΟΤΗΤΑΣ



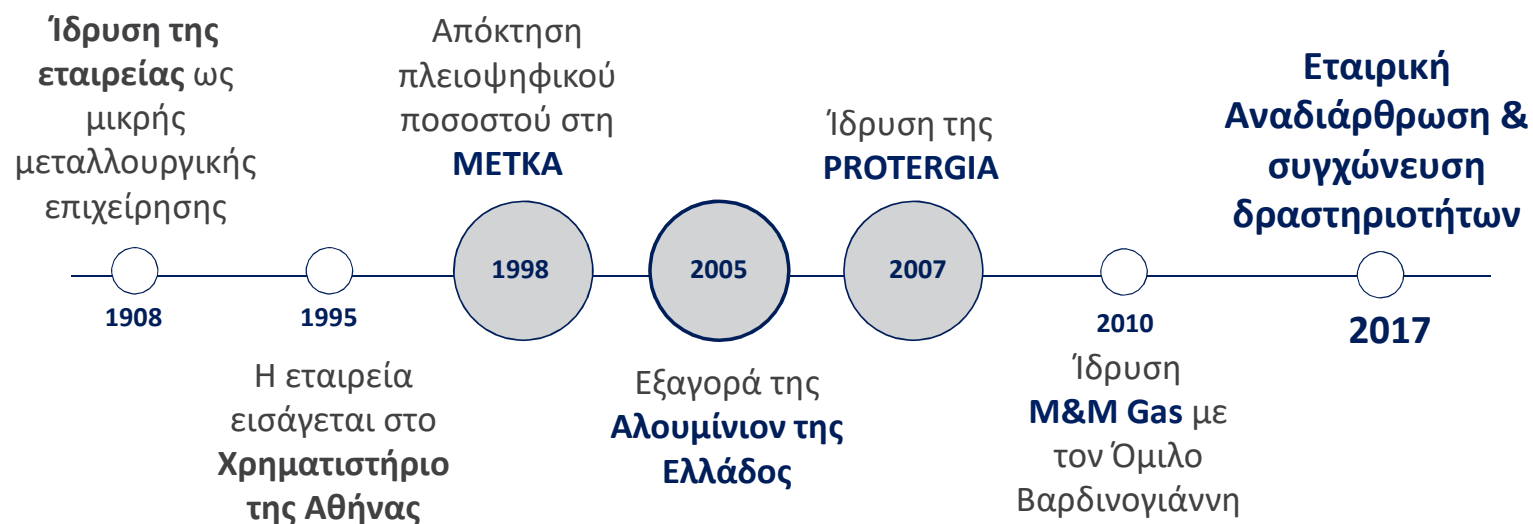
Μεταλλουργία



Ηλεκτρική Ενέργεια
& Φυσικό Αέριο



Κατασκευή Έργων
και Υποδομών





Key
figures

2.954

ΕΡΓΑΖΟΜΕΝΟΙ
(άμεσα & έμμεσα)

29

ΧΩΡΕΣ
ΔΡΑΣΤΗΡΙΟΤΗΤΑΣ

3

ΤΟΜΕΙΣ
ΕΠΙΧΕΙΡΗΜΑΤΙΚΗΣ
ΔΡΑΣΤΗΡΙΟΤΗΤΑΣ

5.873

ΠΡΟΜΗΘΕΥΤΕΣ
(εσωτερικού &
εξωτερικού)

25

ΒΙΟΜΗΧΑΝΙΚΕΣ ΜΟΝΑΔΕΣ
ΠΑΡΑΓΩΓΗΣ &
ΜΟΝΑΔΕΣ ΑΝΑΝΕΩΣΙΜΩΝ
ΠΗΓΩΝ ΕΝΕΡΓΕΙΑΣ

€1.058 εκ.

(0,6% ΑΕΠ)
ΣΥΝΟΛΙΚΗ
ΠΡΟΣΤΙΘΕΜΕΝΗ ΑΞΙΑ

Office 365 & Windows 10 Deployment @ Mytilineos



Skype for Business
Skype is the limit in communications



Microsoft Teams
Team collaboration communication



Microsoft OneDrive
Our new personal cloud storage space



Microsoft OneNote
Addictive digital notebook



Exchange Online
Our email, calendar & contacts



Windows 10





Adoption & Change Management Program

High-level engagement approach

Current challenges & improvement areas

Inspire new ways of working

Personas & Productivity scenarios

Adoption & Change Management Program

IMPROVEMENT AREAS

- Data overlaid on documents are evoked around
- Time wasted searching for information (inconsistent and inefficient way of storing and sharing knowledge)
- Collaborative document editing is challenging (cannot find the latest version, the sharing and editing inside or outside the company is difficult)
- Booked in meetings all day
- Waste too much time going from one meeting to next (meetings in different locations)
- Our collaboration tools, such as ATN conferencing, are not meeting expectations and I prefer travelling to meet face to face
- I need to use mobile devices for my customer interactions - currently corporate devices do not serve our needs
- Limited flexibility and functionality is provided when I need to work remotely

STRENGTHS

- Skilled, passionate and committed individuals
- Strong culture combined with an innovative mindset
- Good collaboration between business and IT
- Trustworthy IT systems and infrastructure that support our work



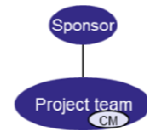
Personal Effectiveness	Team Collaboration	Connected Organization
Communicate	Effective Meetings	Partner Collaboration
Find, Create, Store and Share Content	Team/Project Collaboration	Customer Collaboration



Change Management Program components



Sponsorship



Communications



Training



Coaching



Adoption Measurement & monitoring



Rewards & recognition

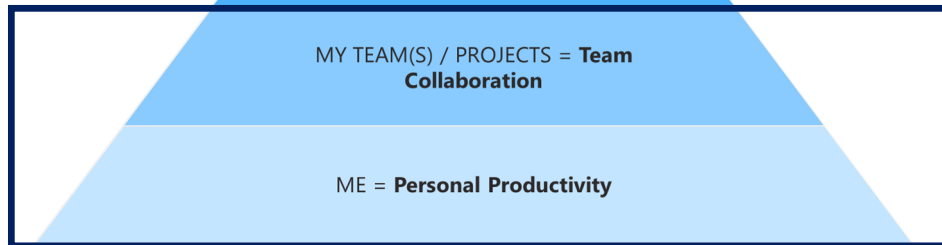


Prosci

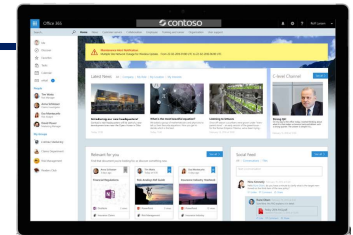
Two key Digital Workplace workstreams running in parallel



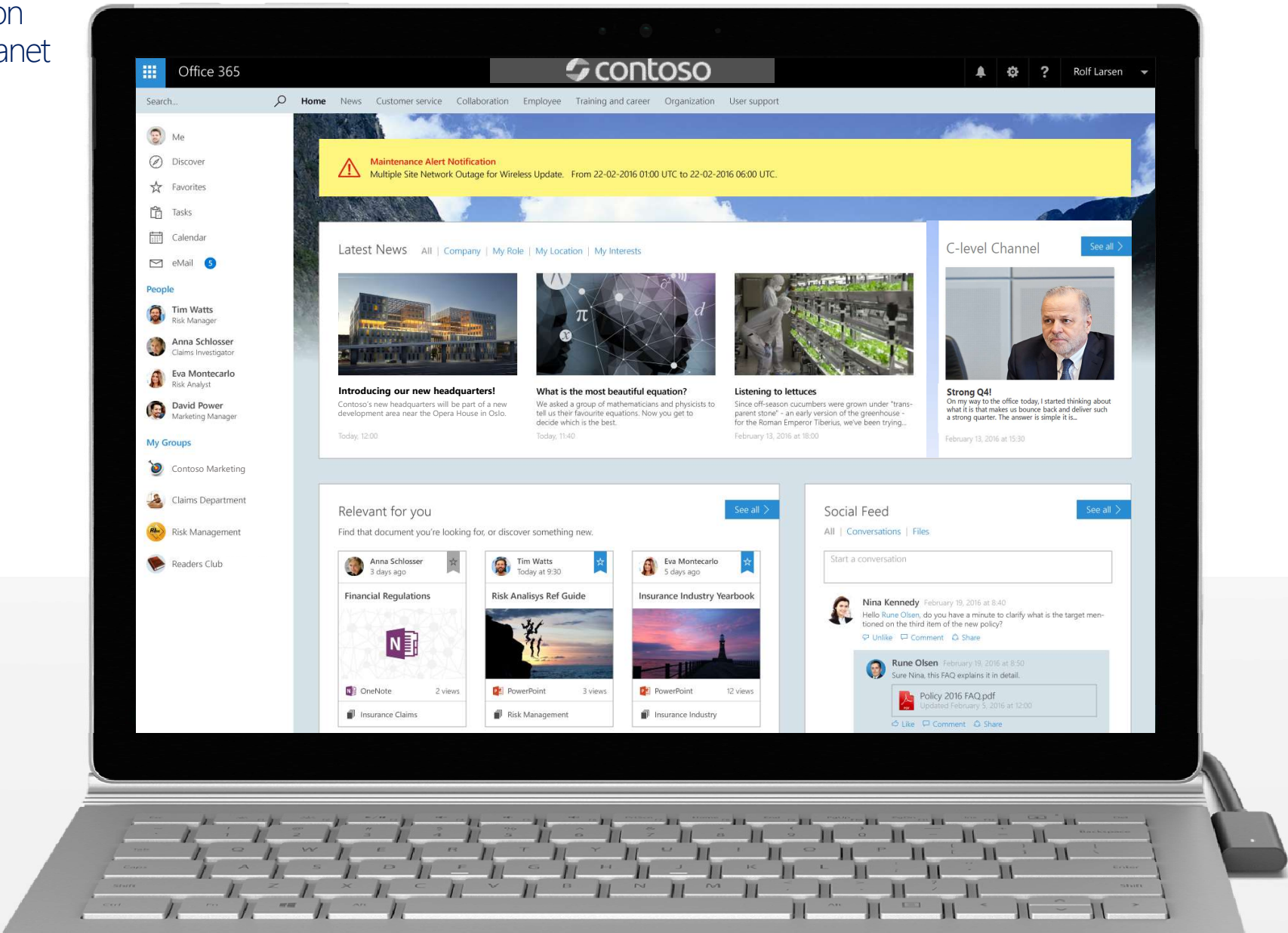
ADOPTION & CHANGE MANAGEMENT WORKSTREAM



INTRANET WORKSTREAM



Next-generation
Corporate Intranet
Indicative



Thank You!



2025 – Millennials > 75% of your workforce

Collaboration and innovation are key



Collaborative

- Thrive on teams
- Collaborate across organizational levels, fewer hierarchical boundaries
- Seek connections and focus on building network



Technology

- Prefer shorter messages and smaller doses of information
- Expect knowledge on demand
- Shift agilely between tasks and conversations



Progress

- Want defined performance expectations, explicit deadlines, frequent feedback
- Expect to jump in and immediately make impact
- Want to be promoted for contributions rather than tenure



Flexible

- Want to choose when and where and how they get work done
- Traditional work time and space have less meaning to them
- Want to choose the best way to accomplish tasks